

# Cricklade Surgery Newsletter



## REMINDER:



Summer Bank Holiday on Monday the 25<sup>th</sup> of August 2025:



CLOSED



## PLANNED WORK AT ASHTON KEYNES



Due to planned refurb of the toilets at our Ashton Keynes branch surgery, we are unable to use the reception office over there on the following dates: 16<sup>th</sup>, 23<sup>rd</sup> and 30<sup>th</sup> July  
We will be in the main hall on those dates for medication collection. However, we are only able to use the hall from 11am-1pm on those dates.



## CARERS AND YOUNG CARERS



Do you look after someone who is ill, frail, disabled or mentally ill? If so, you are a carer.  
We are interested in identifying carers, especially those people who may be caring without help or support.

We support Young Carers – Do you know anyone or are you under the age of 18 caring for any of the above?

Please contact Reception to register as a carer or a young carer.



## NEW MEMBERS OF STAFF



We would like to introduce a new member of staff here at Cricklade Surgery. Please welcome Alex Cooper – Operations Manager.

## NHS APP

If you need access to your medical records to view results, letters, medication or appointment information, please sign up using the following link. <https://www.nhs.uk/nhs-app/>



## PATIENT PARTICIPATION GROUP



As a surgery we appreciate any feedback, and we ask for this in so many ways.

One way is in form of a group!

If you were to be a part of this, you would receive this newsletter along with a small questionnaire a couple of times a year.

We would like to hear from our patients in and around Cricklade.

Please call Reception to sign up today!



## CANCELLATION OF APPOINTMENTS



Over the last few months, there has been a considerable increase in cancelled appointments at short notice. In March we had 28 patients that did not turn up, in April we had 17 and 22 in May.

Please make every effort to attend all appointments as we are unable to offer those to other patients.

If you do need to cancel an appointment, please give 24 hours' notice.