

Cricklade Surgery Newsletter



Dr de Silva Update

Dr de Silva is away at present, and we do not expect him to be back for another couple of months.

Our regular Locum GP Dr Jonathan Mercer alongside other locum GPs will be covering clinics here at Cricklade during Dr de Silva's absence. This means you may regularly be offered a telephone appointment rather than a face-to-face appointment

We appreciate your understanding during this time.

Dates for your diary – Saturday 5th October and Saturday 19th October 2024

We will be running flu clinics on the above dates this year here at Cricklade Surgery, so please make a note in your diary. The flu vaccine is offered to patients aged over 65, pregnant patients, carers, and those patients with specific long-term conditions. We will be contacting the eligible patients soon to book your appointment.

ONLINE REGISTRATIONS

Our surgery can now offer online registration for new patients wishing to register. They can either visit our website and click on new patients' tab or use the address below to start the registration process.

<https://gp-registration.nhs.uk/J83609>

CARERS AND YOUNG CARERS

Do you look after someone who is ill, frail, disabled or mentally ill? If so, you are a carer.

We are interested in identifying carers, especially those people who may be caring without help or support.

We support Young Carers – Do you know anyone or are you under the age of 18 caring for any of the above?

Please contact Reception to register as a carer or a young carer.

CONTACT US ONLINE THROUGH SYSTMCONNECT

No need to call and wait in the queue. You can now send medical and admin requests to us online.

Go to our website <https://www.crickladesurgery.nhs.uk/> and click on 'contact us online'

A massive thank you to our PPG group for your feedback from the latest questionnaire. We are glad to hear the new systemconnect has been useful to the majority of our PPG patients.

PATIENT PARTICIPATION GROUP

As a surgery we appreciate any feedback, and we ask for this in so many ways.

One way is in form of a group!

If you were to be a part of this, you would receive this newsletter along with a small questionnaire a couple of times a year.

We would like to hear from our patients in and around Cricklade.

Please call Reception to sign up today!

CANCELLATION OF APPOINTMENTS

Over the last few months, there has been a considerable increase in cancelled appointments at short notice. In March we had 40 patients that did not turn up, In April we had 22 and 19 in May.

Please make every effort to attend all appointments as we are unable to offer those to other patients.

If you do need to cancel an appointment, please give 24 hours' notice.

Cricklade Surgery Newsletter

Best GPs in the Swindon area

